

## FINANCIAL ASSISTANCE\*

Thank you for choosing Nash UNC Health Care to meet your health care needs. Nash UNC Health Care is proud of its long history of providing health care services to all North Carolinians. We are committed to the continued availability of financial assistance programs designed to relieve the financial burden of medically necessary health care services for those who need them most.

### NEED HELP WITH HEALTHCARE EXPENSES?

We ask each patient to actively participate with all financial assistance efforts by:

- Discussing financial status with a financial counselor
- Setting up and maintaining payment plans
- Seeking all methods of coverage such as plans available through the Affordable Care Act
- Applying for Disability/Medicaid (Medicaid eligibility screening and application assistance available by calling 252-962-8031 or 252-962-8032).

### UNINSURED DISCOUNT

The 40% uninsured discount is automatically extended to patients that may not be able to access or afford US medical insurance, either individually or through their employer.

### CHARITY CARE

The Charity Care Program insures that all eligible individuals receive medically necessary care at participating Nash UNC Health Care entities regardless of their ability to pay. The program is available for patients with a household income of

at or below 250% of the Federal Poverty Guideline for their family size.

### AM I ELIGIBLE FOR CHARITY CARE?

If you can answer yes to all of the following questions and would like to apply for Charity Care, see an Admissions or Front Desk Representative, or call the Financial Assistance Department at 252-962-4090 or visit our website at:

[https://www.nhcs.org/patient\\_visitor\\_info/about\\_your\\_bill](https://www.nhcs.org/patient_visitor_info/about_your_bill)

1. Are you a US Citizen?
2. Are you a North Carolina resident?
3. For your family size, does your household income fall at or below the amount listed below?

Family Size	Household Income Limit
1	\$12,060
2	\$16,240
3	\$20,420
4	\$24,600
5	\$28,780
6	\$32,960
7	\$37,140
8	\$41,320

An application and/or copy of the Financial Assistance Policy may be obtained at our hospital's Customer Service Office or by sending a request to Nash UNC Health Care, 2460 Curtis Ellis Drive, Rocky Mount, NC 27804, Attention: Financial Assistance.

Help with completing the application can be provided by a Financial Counselor in a hospital clinic or by calling the Financial Assistance Department at the number above.

*\*Nash UNC Health Care reserves the right to amend the policies and procedures set forth on this page at its sole and absolute discretion. The existence of these policies and procedures does not create any legal right for the benefit of any person. In short, while UNC Health Care remains committed to helping those in need, it must reserve its right to adapt its policies and procedures as circumstances warrant. UNC Health Care Patient Financial Services will make ultimate decisions regarding the application of these policies and procedures.*

### CHARITY CARE GUIDELINES

Charity Care is applied after all insurance and/or other financial benefits, including but not limited to State and Federal assistance programs, and charitable or endowment funding. Charity Care is available only for medical services that are reasonable and necessary for the diagnosis and treatment of illness or injury. Eligible individuals may not be charged more than amounts generally billed for emergency or other medically necessary care. Services that are considered cosmetic or patient convenience do not qualify for Charity Care.

### NON-DISCRIMINATION

Nash Health Care Systems (Nash Hospitals, Inc.; Nash MSO, Inc.; and NHCS Physicians, Inc.) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

- ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-252-962-8000
- ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-252-962-8000